



## Kari's Law and Ray Baum Act Compliance

### **Kari's Law**

the statute and the Commission's rules, MLTS manufacturers and vendors must pre-configure these systems to support direct dialing of 911—that is, to enable the user to dial 911 without having to dial any prefix or access code, such as the number 9. In addition, MLTS installers, managers, and operators must ensure that the systems support 911 direct dialing.

### **Ray Baum Act**

Section 506 of RAY BAUM'S Act, the Commission has adopted rules to ensure that "dispatchable location" is conveyed with 911 calls to dispatch centers, regardless of the technological platform used, including 911 calls from MLTS. Dispatchable location means a location delivered to the PSAP with a 911 call that consists of the validated street address of the calling party, plus additional information such as suite, apartment, or similar information necessary to adequately identify the location of the calling party

Burley Technology Solutions strives to be in complete compliance with these two statutes. Not only for the legal implications but mainly for our client's safety should they need to contact emergency services for any reason. We will **require** that our clients let us know the exact location all Desk phone endpoints whether on premises or remote that is to be connected to the phone system. If any Desk phone is to be moved for any length of time, we require you give us the new address and when it is expected to be activated at the new location.

With the advance smart phone cellular technologies, though, it is impossible to program these mobile endpoints physical addresses as they change constantly. This addendum is to inform our Client's that Mobile Apps and PC apps are not the correct way to contact emergency services. The apps are tied to your desk phone and has a preprogrammed address associated with it. The correct method would be dial



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directly from you cell phone provider, as they have ways to triangulate your location and route you to the nearest 911 service center as needed.

By signing this form, Client is stating that:

1. Client will inform Burley Technology Solutions anytime a desk phone is to be moved to a new physical address, including the extension number, new physical address, and date of the move.
2. Client acknowledges of the limitations of mobile and PC apps when it comes to dialing emergency services and will not use these apps for emergency calls without informing 911 services that they are on a mobile app and inform the 911 operator of their current location.
3. Client acknowledges that using these mobile apps to call emergency services may cause a delay in the proper 911 service operators to receive their call
4. Client acknowledges that If the mobile apps are used is used in this manor, Client will not hold Burley Technology Solutions responsible for any outcome of such use.

AGREED TO:

Client: \_\_\_\_\_

By:

Printed Name: \_\_\_\_\_

Position: \_\_\_\_\_

Date: \_\_\_\_\_